

Adon E. Sitra
8028 Jester Blvd.
Austin, Texas 78750
512/343-1162; 343-1234 fax

November 12, 2010

MR Carlton Hodges
Lakeway Floors
911 Ranch Road 620 N
Suite 100
Lakeway, TX 78734

RE: Lakeway Floors Beautification
of 8028 Jester Blvd.

Carlton,

Please accept Carolyn's and my Thank You for the wonderful job that you and the courteous crews of Lakeway Floors accomplished on our floors and kitchen backsplash. Carolyn and I are totally pleased.

Also - when another sub-contractor dropped a metal bucket of water on the one day installed kitchen wood floors doing extensive damage, you responded immediately and re-floored the kitchen while Carolyn was out of town. Upon her return, seeing her kitchen floor beautiful again made her extremely happy.

Another point I appreciated is how you scheduled your installations with the other trades for the most effective schedule for all concerned.

After all is said and done, you gave us a very fair price, outstanding guidance and materials and made the process as pleasant as was possible.

You and Lakeway Floors are my floor contacts. You may use me as a reference if you wish.

Kindest regards and best wishes,



Adon E. Sitra